



European Society for Quality and Safety
in Family Practice

A network organisation within WONCA Region Europe - ESGP/FM

STRUCTURED SMALL GROUP WORK

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MEDICINE

53RD EQUIP MEETING - BRATISLAVA

ETHICAL PRINCIPLES IN SSGW IN PHC



- **Meeting on equal terms in a safe climate**
 - No hierarchy among members of the group
 - No judging of each other's contributions
 - Not having the feeling to be judged when something is said
 - Any contribution is equally important and valuable
 - Silent participants get help to be heard
 - People dare to open up
 - Facilitation is key

ETHICAL PRINCIPLES IN SSGW IN PHC

- **Confidentiality**
 - Anything that is discussed in the group stays in the group
 - The group decides on how to communicate their results
 - Reciprocity
- **Reciprocity is about everybody's commitment to participate with their knowledge and experience**
 - Everybody contributes according to abilities
- **Reflexivity**
 - Participants are ware of themselves and their professional roles, and acknowledge that these properties affect the process in the group.

ETHICAL PRINCIPLES IN SSGW IN PHC

- **Benevolence**
 - Feedback culture is key: describe the circumstances and their consequences on yourself and the participants followed by emotions this process causes.
 - Anticipate goodwill from all members of the group. The facilitators' attitude is important in benevolence
- **Autonomy**
 - Autonomy is important as to the topic and as to the process. It is also important that they choose and respect their facilitator.

ETHICAL PRINCIPLES IN SSGW IN PHC

- **Avoiding group think**
 - Prevention of group think is important. Keep a critical and open attitude. This can be enhanced if the group consists of members of different age, sex and experience. New members should be welcomed. SSGW Modules may hinder from group think as well.

ARTICLES

Article about clinical uncertainty and SSGW published in Switzerland

and

Austria will publish it as well

Article about properties of SSGW is about to be handed in for (hopefully) publication