Learning the quality cycle
focus on planning a project

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Survey Teaching Quality in Europe

• Web-based survey
• First results 02/06/2010 until 15/07/2010
• Questions:
  – Country
  – Institutes
  – Is TQ included in the curriculum?
  – Level of teaching
  – Importance of the different topics
  – Comments/good practice
CYPRUS: 1
ISRAEL: 4
MALTA: 1

Europe
It is not only PDCA...

• Global program on practice management
• QA = progressive building up of responsibility and culture in practices: from event-analysis to a proactive management on QA
Balance information & training

Learning Pyramid

- Lecture: 10%
- Reading: 20%
- Audiovisual: 30%
- Demonstration: 50%
- Discussion: 75%
- Practice doing: 90%
- Teach others: Average student retention rates

Source: National Training Laboratories, Bethel, Maine
The model: FOCUS-PDCA
Why focus on FOCUS?

- Key to success
- Emphasis on processes
- Related to the capacity of the practice
- Team roles & responsibilities
Objective of this workshop

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<th><strong>FOCUS</strong></th>
<th><strong>Learning outcomes</strong></th>
<th><strong>Educational techniques</strong></th>
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<td>• Find</td>
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The educational plan

• Educational outcomes: “the student is able to....”

• Educational techniques: tools to reach the educational outcomes

• Knowledge, skills and attitudes
Conclusions
Thanks